



Client Information	Pet Information
Client Name: _____	Pet(s) Name: _____
Address: _____	_____
_____	_____
Cell Phone: _____	_____

Boarding Agreement

A signed copy of this form is required to be on file and updated annually for all pets admitted for boarding. Any changes made to our boarding policies will necessitate a new, updated form be signed and filed, otherwise the form need only be signed once.

GENERAL: Shores Animal Hospital, LLC agrees to provide services for your pet as indicated on the Boarding Form / Rate Sheet that is to be completed by you, the owner for each visit. Shores Animal Hospital, LLC reserves the right to exercise its own best judgment in all circumstances as to how to best provide the services selected, and will exercise reasonable care to ensure the safety of your pet. Shores Animal Hospital, LLC will keep all premises sanitary and properly enclosed and ensure that all pets are properly and regularly fed, and housed in clean, safe quarters.

PET HEALTH REQUIREMENTS: For the welfare of all pets in our facility, all pets at Shores Animal Hospital, LLC must meet and abide by the following requirements:

- **IMMUNIZATIONS:** Pets boarding at Shores Animal Hospital, LLC must have confirmation from a licensed veterinarian that all of the pet's required immunizations according to Shores Animal Hospital, LLC's current guidelines are up-to-date. You authorize the administration of required vaccinations if needed, at your expense and without your express consent.
- **FLEAS & TICKS:** If your pet is found to have fleas or ticks, you authorize treatment (as deemed appropriate by Shores Animal Hospital, LLC) at your expense and without your express consent.
- **HEALTH & BEHAVIOR:** We are equipped to care for older pets and to administer routine medications for chronic conditions; however, the boarding team is not equipped to care for critically ill, overly aggressive or biting pets. We reserve the right to refuse to accept any pet if, at check-in, it appears to us that such pet is sick or that its behavior could jeopardize the health or safety of other pets or our staff. In the event your pet is sick and requires medical care daytime hospitalization is offered at Shores Animal Hospital, LLC.

PAYMENT FOR SERVICES: You agree to pay for the services provided to you during each visit to Shores Animal Hospital, LLC at the published rates at the time of check-in. Charges begin on the day you leave your pet and must be paid at time of departure.

PRE-PAYMENT DURING PEAK TIMES: Pre-payment of the total boarding fees for each pet is required during peak boarding times (as defined by Shores Animal Hospital, LLC). The payment is forfeited upon "no-show" reservations; however, if cancellation is made 48 hours prior to the boarding dates and the space is re-booked by waiting list clients, the payment may be refunded or credited to the client's account.

CANCELLATIONS: In the event a reservation is to be cancelled, please do so at least 72 hours prior to your arrival date to avoid a cancellation fee. The failure-to-cancel fee is equal to one day of boarding fees for each pet on the reservation.

PETS NOT PICKED UP ON DEPARTURE DATE: In the event you or your agent do not pick up your pet on the agreed-upon departure date, you hereby authorize us to continue to provide the daily services set forth in the Boarding Form. Notwithstanding the foregoing, if such pet becomes abandoned as defined by local or state regulations, we will follow the Abandoned Pet Procedure as outlined below:

- **ABANDONED PET PROCEDURE:** Once deemed abandoned, all services for such pet, other than basic services for care will be terminated. Shores Animal Hospital, LLC will send a certified letter (return receipt requested) to you at the address you have provided on this document the fifth (5th) day following the scheduled Departure Date of your pet, advising you that if your pet is not picked up within ten days of the notification date, your pet will be deemed abandoned, that we must contact the appropriate authorities for delivery or, where permitted by law, a third party adoption partner and placed for adoption. All adoption fees will be the responsibility of you, the owner. You shall remain liable to us for all unpaid charges including court costs and reasonable attorney's fees incurred in the collection of the charges.

PERSONAL ITEMS: We recommend against bringing any personal items from home for the following reasons:

- They may enhance, not reduce, separation anxiety for your pet
- There is likelihood they may be damaged or lost and provide a potential hazard for your pet.
- Because of our heavy emphasis on hygiene and sanitation, we require all items to be laundered daily, including bedding and toys. Since these items don't fare well in laundry and the disinfection process, they often suffer damage.

If you insist on leaving property, it remains Shores Animal Hospital, LLC's prerogative to place any and all items in a property bin, and not with your pet. Shores Animal Hospital, LLC will not be responsible for loss or damage to any personal item or toy left with your pet. If your pet ingests any items provided by you, you will be responsible for all medical care needed to remove the object from your pet, including emergency surgery at the sole discretion of our medical team and Veterinarians.

CONTACT WITH OTHER PETS: While your pet is staying with us, they will be exposed to other pets.

- You acknowledge and agree that in the unlikely event your pet is injured by another pet, you will not hold us responsible for the injury.
- If your pet injures another pet, you will be solely responsible for any injury that occurs, whether to your pet or another.
- Communicable diseases: All pets staying at our facility are required to be fully vaccinated. We recommend all vaccines and boosters are completed at least one week prior to your drop-off date in order for your pet to receive the full benefit of those vaccines. However, it is still possible for a pet to become ill, even when vaccinated, especially when stressed by being away from home. This is not due to any circumstances or conditions at our facility, and you agree that you will not hold us liable in the event your pet becomes ill during or after its stay.

COMMON AFTER-AFFECTS: Diarrhea and weight loss are common side effects of a change in environment. Being away from home, being around other dogs, eating different food, and just being excited can affect appetite and gastrointestinal homeostasis. Diarrhea and weight loss can occur under many circumstances, even in dogs that fully enjoy their stay with us.

Other common occurrences include:

- Colds: Just like human children in daycare, risk of upper respiratory infection is higher in group settings such as dog parks, on the sidewalks where other dogs frequent, or at the groomer or veterinary clinic.

TREATMENT AUTHORIZATION & EMERGENCIES: You agree that Shores Animal Hospital, LLC may, at its sole discretion, give first aid treatment or other attention when we deem it necessary for the safety and health of the animal. Shores Animal Hospital, LLC is authorized by the owner to provide veterinary advice or care, including emergency care, at the owner's expense. If we believe that your pet is in need of veterinary care, we will attempt to contact you before providing/obtaining that care; however, this document serves as our sole authorization to obtain veterinary care for your pet, regardless of our ability or inability to contact you.



You are also responsible for the expenses of said veterinary care, whether or not you have been reached in advance.

By signing this Authorization you give Shores Animal Hospital, LLC authority to make veterinary care decisions regarding your pet, and agree to pay for all costs incurred for said treatment.

ACKNOWLEDGEMENTS:

Permission to use Photographs: I grant to Shores Animal Hospital, LLC, its representatives and employees the right to take photographs of me, my pet(s) and my property. I authorize Shores Animal Hospital, LLC, its assignees and transferees to copyright, use and publish the same in print and/or electronically. I agree that Shores Animal Hospital, LLC may use such photographs of me with or without my name and for any lawful purpose, including for example such purposes as publicity, illustration, advertising, and Web content, such as social media.

REPRESENTATIONS TO US: By signing this Agreement, you represent to us that you are the true owner of the pet and that you are fully authorized to enter into this Agreement. You further warrant that all of the information about you and your pet in this agreement is true, accurate and complete, and attest to the following:

- To the best of your knowledge, your pet has not been exposed to rabies, distemper or any other contagious illness within 30 days prior to beginning its stay with us.
- To the best of your knowledge, your pet has no illness or behavioral problem that has not been disclosed to us, including aggression or biting behaviors.
- You agree to indemnify and hold us harmless, from and against all loss, damage or expense, including attorney's fees, resulting from misrepresentations by you or your representatives or resulting from your pet's stay including, without limitation, any person claiming to be the owner of your pet and any person claiming damage or injury by your pet.

NON-DEFAMATION AGREEMENT You agree to not, before, during or after doing business with Shores Animal Hospital, LLC, nor at any time thereafter, directly or indirectly, in public or private, in any manner or in any medium whatsoever, deprecate, impugn or otherwise make any comments, writings, remarks or other expressions that would, or could be construed to, defame the Shores Animal Hospital, LLC, it's employees, or their reputations. Nor shall you assist any other person, firm or company in so doing.

This Authorization Form and Release will remain in force for all my pet's visits to Shores Animal Hospital, LLC.

By signing below, I attest that I have read this entire Agreement and hereby agree to its terms.

Client Signature

Date

Client Name

Shores Animal Hospital, LLC representative: _____